

Best practice



We want every installation to go as smoothly as possible so here are a few top tips to help.

Acknowledgements

To avoid mistakes happening, please check the acknowledgements that are emailed within a few hours of placing an order. Please let us know if there are any problems, we can make changes at no cost up to the point the carpet is cut.

Stock cuttings

If colour is crucial to your customer, please order a stock cutting from our Customer Service Department via email.

Width tolerance

Please be aware when measuring and quoting that there is a width tolerance on our products of $\pm 1.25\%$. This means that a 5m width could come at 4.95m so please make our Customer Service Department aware when placing an order if width is crucial.

Colour matching joining widths

All our carpets on multi widths will colour match but please let us know if you are joining two widths together in the same room so we can take them from the same roll and guarantee a colour match.

Centralising ranges

Please be aware that not all our ranges centre on 0.91m. Please refer to our Retailer Reference Guide for full details.

Inspect prior to fitting

Where possible, please inspect the carpet before installation.



Braeburn Estuary

Selvages

Most of our carpet is woven on modern high speed looms without a traditional selvedge. All edges are trimmed neatly on the finishing line but there is always a small amount left on the edge. If it is trimmed too much, there is a risk of cutting into carpet which is then unsuitable for fitters to use.

Seaming in doorways

We advise against this for a number of reasons. Firstly this can create a wear point in the doorway that a doorbar will protect against better. Secondly it is not ideal when tensioning carpets in large areas. Finally it can make part replacements difficult if colour matching stock is required.

Pressure bands

Please note that pressure bands can occur in transport however they often disappear with regular maintenance with an upright vacuum with a beater brush.



Fusion Reverb Marquee