

AFTER-CARE GUIDE



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REGULAR CLEANING OF CARPETS PLAYS AN ESSENTIAL PART OF ENSURING THEIR LONGEVITY. HERE YOU WILL FIND THE RECOMMENDATIONS FOR MAINTENANCE, STAIN REMOVAL AND CLEANING.

PROTECT THE ENTRANCE OF THE HOUSE

Foot traffic is responsible for 80% of all soiling. We recommend that you install walk-off mats at front doors to get rid of dirt that you might have on your shoes.

GENERAL RULES FOR SPOT REMOVAL

- Soak up liquids with white kitchen roll, tissues, toilet roll or a clean cloth
- Scoop up or scrape off solids
- Try to identify unknown spots prior to treatment - if unsure, use solvent first
- Always work from the edge of the spot inwards
- **BLOT, do NOT rub**
- Use **small** quantities of spot remover at a time, applied to a cloth, **NOT** directly to the spot; work into the spot with a small, soft brush or sponge
- When using solvents always ensure there is plenty of fresh air ventilation
- Always thoroughly rinse out water-based spotters with clean water
- Dry the spot, if possible, with a hair dryer

BE CAREFUL NOT TO USE INADEQUATE PRODUCTS, THEY COULD DETERIORATE YOUR CARPETS AND OFTEN IN AN IRREVERSIBLE WAY.



FIRST AID FOR CARPETS

We recommend you have a First Aid kit for your carpet. It may include some or all of the treatments listed in the table overleaf. Be careful to use WoolSafe-approved products such as WoolSafe-approved carpet shampoo solution, disinfectant or deodoriser.

PERIODIC CLEANING

When your carpet needs a thorough cleaning, you can proceed by yourself or hire a specialist. If you decide to undertake this task, use only WoolSafe-approved products. These products are recognisable with their logo.

However, it is preferable to engage the service of a professional carpet cleaner. These companies are fully trained, have great experience and offer services of superior quality. They will use only WoolSafe-approved cleaning agents to clean your carpet.



REGULAR MAINTENANCE

To keep the appearance of your carpet and prolong its life cleaning will be important. Regular (weekly) vacuuming with an upright vacuum and a beater bar will dislodge most dust and dirt trapped in the carpet. It will keep the original look of your carpet for longer.

Never use any detergent or household products like dishwashing liquids, soaps, etc. They can be perfectly clear but can leave some stains, damage the pile or make the colour bleed. Use WoolSafe-approved products where possible.



www.sebo.co.uk



www.prochem.co.uk



www.servicemasterclean.co.uk

EASY SPOTS

This table will help you to clean your spots in several steps.

For example : If you spill some tea on your carpet. Follow the directions in the order shown below.


<u>FIRST STEP :</u>	3	Clean with cold water.
<u>SECOND STEP :</u>	5	Use WOOLSAFE-Approved carpet shampoo solution (diluted).
<u>THIRD STEP :</u>	6	Finish with WOOLSAFE-Approved spot remover for water-based stains

Spot or stain	Try 1	Try 2	Try 3
Blood	5	6	3
Burn/scorch marks	13	14	
Butter	7	5	
Candle wax	8	7	
Chewing gum	9		
Chocolate/Cocoa	5	7	6
Cola	3	5	6
Cream	7	5	
Egg	5	6	
Floor wax	7	5	
Fruit juice	3	5	
Gravy and sauces	5	6	
Herbal tea	3	6	
Metal polish	5		
Mustard	5	6	
Oil and grease	7	5	
Paint (emulsion)	3	5	
Shoe polish	7	5	
Tea	3	5	6

MORE DIFFICULT SPOTS

Spot or stain	Try 1	Try 2	Try 3
Artificially coloured drinks	3	6	
Bleach	3	17	
C/heating radiator fluid	5	6	16
Coffee	4	6	
Felt-tip pen	7	12	5
Furniture polish	7	5	
Glue/adhesive (plastic base)	10	11	
Ink (fountain)	3	6	5
Ink (ballpoint pen)	12		
Lipstick	7		
Milk	4	5	15
Nail Varnish	10		
Paint (oil)	11		
Rust	16		
Soot	2	6	5
Tar (asphalt)	7		
Urine (fresh stain)	3	5	15
Urine (old stain)	6	15	
Vomit	5	6	15
Red wine	1	6	

TREATMENTS

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- ① Blot with white kitchen roll or paper tissues
 - ② Vacuum clean
 - ③ Cold water
 - ④ Warm water
 - ⑤ WOOLSAFE-Approved carpet shampoo solution (diluted)
 - ⑥ WOOLSAFE-Approved spot remover for water-based stains
 - ⑦ WOOLSAFE-Approved spot remover for greasy/oily stains
 - ⑧ Absorbent paper or paper tissue and hot iron
 - ⑨ Chewing gum remover (solvent or freeze type)
 - ⑩ Nail varnish remover or acetone
 - ⑪ White spirit or turpentine substitute
 - ⑫ Surgical spirit (ethyl alcohol or ethanol)
 - ⑬ Rub with a coin
 - ⑭ Rub gently with coarse sand paper
 - ⑮ WOOLSAFE-Approved disinfectant or deodoriser
 - ⑯ Rust remover
 - ⑰ Carpet re-colouring kit

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