

AFTERCARE GUIDE

Regular cleaning of carpets plays an essential part in ensuring their longevity. This guide gives you the best recommendations for maintenance, stain removal and cleaning.

Wipe your feet

Foot traffic is responsible for 80% of all soiling. Protect the entrance of your house by using walk-off mats at the front and back door to get rid of any dirt that may be on your shoes.

Mop it up

General rules for stain removal are as follows:

1. Soak up liquids with white kitchen roll, tissues or a clean cloth.
2. Scoop up or scrape off solids.
3. Try to identify unknown stains prior to treatment - if unsure, use solvent first.
4. Always work from the edge of the stain inwards.
5. Blot - don't rub.
6. Use small quantities of stain remover at a time, applied to a cloth and not directly onto the carpet. Work the product in with a soft brush or sponge.
When using solvents always ensure there is plenty of fresh air ventilation.
7. Always thoroughly rinse out water based spotters with clean water.
8. Dry the stain, if possible, with a hairdryer.

Weekly clean

To keep the appearance of your carpet and prolong its life, it is important to correctly clean your carpet. Weekly vacuuming, preferably with an upright cleaner and a beater bar, will dislodge most of the dirt and dust trapped within the layers of your carpet.

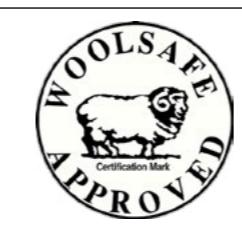
Never use any household detergents such as dishwashing liquids or soap on your carpets. These liquids may look clear but can often leave stains, damage the pile or make the colour bleed.

Carpet SOS

For times when more than a weekly clean is needed we recommend that you have a carpet first aid kit. Always use WoolSafe Approved products such as WoolSafe Approved carpet shampoo solution, disinfectant or deodoriser.

Leave it to the pros

When your carpet needs a thorough cleaning, you can proceed yourself or hire a specialist. A specialist may be the best option as these companies are fully trained and have extensive experience. Always choose a company that only uses WoolSafe Approved products.



The WoolSafe Certification Mark is widely recognised as the standard for excellence and safety of carpet care chemicals, both for professionals and consumers. Please see their website for further information on specific types of stain removal - www.woolsafe.org/carpet-rug-care-guide