



AFTERCARE GUIDE

Regular carpet cleaning plays an essential part in ensuring their longevity. This basic guide provides recommendations for maintenance, stain removal and cleaning but we also recommend the advice from the experts at WoolSafe.

General rules for stain removal are as follows:

1. As a first step, do not panic, but act quickly as the removal of fresh spots is always much more successful than of old stains.
2. Decide whether you can tackle the removal yourself. In case of extensive or old, set-in stains, contact your nearest WoolSafe Approved Service Provider.
3. Always take up as much of the soil/stain as possible before applying any WoolSafe Approved spot remover.
4. Before applying any spotting agent, pre-test it on an inconspicuous area of the carpet.
5. Always apply the spotting agent on a cloth, not directly on the stain. Wear rubber gloves.
6. Never use washing up liquid or other cleaning agents not intended for carpet as they leave sticky residues and cause rapid soiling.
7. Use small quantities of spot remover at a time, repeat if necessary. Two or three light applications are more effective than one drastic application. Do not over wet the carpet.
8. Always work from the edge of the stain towards the middle to avoid spreading it. Blot, never rub.
9. Use solvents with care and ensure good ventilation.
10. Always thoroughly rinse out water-based spotters with clean water.



WIPE YOUR FEET

Foot traffic is responsible for 80% of all soiling. Protect the entrance of your house by using walk-off mats at the front and back door to get rid of any dirt that may be on your shoes.

WEEKLY CLEAN

To keep the appearance of your carpet and prolong its life, it is important to correctly clean your carpet. Regular vacuuming (3-plus times a week), preferably with an upright cleaner and a beater bar, will dislodge most of the dirt and dust trapped within the layers of your carpet.

Never use any household detergents such as dishwashing liquids or soap on your carpets. These liquids may look clear but can often leave stains, damage the pile or make the colour bleed.

CARPET SOS

For times when more than a weekly clean is needed we recommend that you have a carpet first aid kit. Always use WoolSafe Approved products such as WoolSafe Approved carpet shampoo solution, disinfectant or deodoriser.

LEAVE IT TO THE PROFESSIONALS

When your carpet needs a thorough cleaning, you can proceed yourself or hire a specialist. A specialist may be the best option as these companies are fully trained and have extensive experience. Always choose a company that only uses WoolSafe Approved products.



The WoolSafe Certification Mark is widely recognised as the standard for excellence and safety of carpet care chemicals, both for professionals and consumers. Please see their website for further information on specific types of stain removal - www.woolsafe.org/carpet-rug-care-guide